



DUROMECH



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M/S Thapar Engineering Works



F-1018, RIICO Industrial Area, Khushkhera,
Bhiwadi Extension, Distt. Alwar, Rajasthan-301707



Plot No.S 15, Street No.12, New Rohtak Road,
Anand Parbat Industrial Area, New Delhi, Delhi 110005



+91 9971 000040
+91 98103 32565



info@duromech.in
duromech@gmail.com



www.duromech.in



We understand our customer's real issues and that success comes from helping you reach your operational & financial goals. Operational expertise ensures that we provide the best solutions to deliver increased productivity, eliminate waste & reduce risk.

AIM

Availability :- We strive to reduce downtime of planned shutdowns so that production time can be maximized.

Reliability :- We expect equipment to be correctly maintained & repaired so that unexpected failures & downtime are minimized.

Resource Management :- We look to minimize resources to meet your production goals.

Production Output :- We strive to maximize the production of your plant through carrying out effective maintenance of your equipment.

CHALLENGES

Maximize Safety Measures :- We strive to maximize the production of your plant through carrying out effective maintenance of your equipment.

Quality :- Maintenance and repairs should be carried out correctly and to a high standard, poor quality repairs or refurbishment can increase costly downtime.

Experienced People :- Maintenance and repairs should be carried out correctly & to a high standard, poor quality repairs or refurbishment can increase costly downtime.

The Right Information :- Personnel require access to the right information & training, Efficient and effective service work requires timely access to equipment specification procedures and product engineering support.



TYPE OF SERVICES

Sales Services :- We provide our generous customers with pre-sales and after sales services as we have experts who understand the rock and use latest non-partition simulation software to provide accurate process diagram. we are available to offer you technical assistance and other field service like :

- Installation and fine tuning the equipment
- 24/7 customer services
- Customer engineered processed
- Provide training to the operation on site
- Maintenance of plants and equipment



Field Services :- Integrated field service management provides customer with end to end visibility from issue to resolution you avoid business disruptions and improve asset utilization significantly with planned maintenance, Our agents can quickly view and resolve issues faster. Analyze result to further increase efficiency.

Operation & Maintenance Contracts{O&M}:- Our customers who wish us to run their plants have the option of awarding us to O&M contract, in which we cover technical assistance to do full blown operation and maintenance agreement. This benefits our customers with :

- Better output
- Less time consuming
- Technical assistance
- Optimum utilisation of resources
- Better decision taking
- Less labour cost



Plant Upgrades & Consultation :- There are a lot of reasons clients may need to update existing operation environment regulation, outdated equipment and expanded operations to name a few, regardless of the reason. Duromech is able to do work with customers as they make changes to their operations. A longer consultation leads to better customer satisfaction.

Installation & Commissioning :- No one understands our machines quite like our dedicated personnel. whatever the product, location or application. Duromech's experienced and highly trained specialist will handle the installation.